ARCHITECTURAL WINDOW FILM

Aftercare & Visual Expectations

Post-installation care for residential and commercial flat-glass window film

WHAT HAPPENS AFTER INSTALLATION

Your New Film Needs Time to Cure

Window film is installed with a water-based mounting solution. **Temporary haze, cloudiness, small water pockets or optical distortion can be normal** while that moisture evaporates. Do not press, pop or try to force these areas dry.

FIRST CLEANING	TYPICAL CURING	3M APPEARANCE	VISUAL CHECK
30 DAYS	**30+ DAYS**	**90 DAYS**	**6+ FEET**
Do not wash before then	Longer in cool/humid areas	Before judging optics/adhesion	Mainly straight-on, daylight

During the first 30 days

- **Do not wash or clean the film for 30 days.**
- Do not pick, press, puncture or squeegee curing moisture pockets.
- Keep tape, stickers, suction cups and other adhesives off the film surface.
- Do not allow cleaners or contractors to use blades, scrapers, brushes or abrasive pads on the film.

Cleaning after 30 days

- Use a soft microfiber or lint-free cloth, clean synthetic sponge, or rubber squeegee.
- Use mild dish soap + water or a non-abrasive glass cleaner. **3M film permits normal household glass cleaners, including ammonia-based products, after 30 days.**
- Use light pressure only. Never use razors, knives, abrasive cleaners or pressure washing on the film.

What is normal - and when should you contact us?

NORMAL DURING / AFTER CURE

- Haze, milkiness, small water pockets or temporary distortion while the installation solution dries.
- A small edge gap is normal: typically about **1/32-1/16 in. (1-2 mm)**; thicker safety film may require up to **1/8 in. (3 mm)**.
- Minor edge contamination may be visible, especially with older frames, rough seals or exterior installations.
- Film is a retrofit surface, so finished glass may not look identical to untreated factory glass.

SEND US PHOTOS BEFORE TOUCHING IT IF YOU SEE

- Lifting, peeling, dry air bubbles, creases or large gaps that remain after the cure period.
- A scratch, tear or other damage that was not present at project handoff.
- A 3M adhesion or optical appearance concern that remains after **90 days**.
- Anything you believe may be a warranty issue - do not remove or alter the film before Shore reviews it.

Inspection, seams & future glass work

- Evaluate the finished film from normal viewing distance - **at least 6 feet away**, mainly straight-on, in natural daylight rather than inches from the glass or in harsh direct sun.
- Seams may be required when the glass exceeds the available film width. If a seam is present, clean **along** it rather than aggressively across it.
- Window film cannot be spot-patched. If film is damaged or the glass is replaced, the affected pane/lite normally requires new film. Keep your proposal or film information for matching.

Questions or concern? Send photos before touching the film.

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